First, we and your neighbors thank you for helping minimize the spread of COVID-19 in our neighborhood by following the CDC and local guidelines to wear face masks, maintain social distancing, and avoid gatherings. We trust frequent hand washing is now also a normal practice for you.

Like many other aspects of our lives, COVID-19 has and will continue to affect the operations of our HOA, specifically Board of Directors and member meetings:

- For the foreseeable future, the quarterly Board of Directors meetings will be conducted virtually/on-line due to the lack of a suitable meeting location and the prohibition against gatherings. The next quarterly open Board of Directors meeting is scheduled for September 9 and will be conducted using the GoToMeeting service that Hill Country HOA Management has subscribed to. More info on how to "attend" the meeting by computer, tablet, smart phone, or telephone will be provided prior to the meeting. The draft agenda for this 3rd quarter Board meeting is available on our HOA website's Calendar tab, http://www.thespringshoa.com/events. The 4th quarter Board of Directors meeting is tentatively scheduled for November 18, and will include Board member approval of the HOA's 2021 budget and assessment amount. That meeting will almost certainly also be conducted on-line using the GoToMeeting service.
- The Annual General Member Meeting (AGMM) is tentatively planned for January or February 2021. We anticipate that meeting will likewise be conducted using GoToMeeting, and will have its own unique challenges. For example, the voting for the election of Board members will have to be accomplished prior to the AGMM, since an on-line meeting with 20 or more attendees does not support "live" voting, especially since the Texas Property Code requires each ballot to be signed by the voter. Proxies also may not be able to be used, except perhaps as a proxy for quorum purposes only. More info on "attending" the annual member meeting and the voting process and means will be provided to you later.

The Board of Directors currently consists of four of its required five members, as one previous Board member resigned earlier this year for personal reasons. *We are seeking a homeowner to fill the vacant position* – the selected candidate will fill the unexpired term of office, which expires at the 2022 AGMM. The appointment of a homeowner to the Board to fill a vacancy is done by the Board of Directors and can be done at an open Board meeting only, <u>an action included in the upcoming September 9 quarterly Board meeting</u>. If you are interested in joining the Board, please contact any current Board member or submit your interest by e-mail to the Board of Directors at thespringshoa@att.net or HOA Manager at contactus@hillcountryhomeowners.com or (800) 998-6721 **no later than September 4**.

The AGMM agenda will include electing two homeowners to the Board of Directors as a result of the expiration of the two-year term of office of two current Board members. A form for candidates for this election will be provided later, as will the adjusted instructions on how homeowners will submit their vote for the Board election. **Please consider being a candidate for the Board.** Members elected to the Board of Directors at the 2021 AGMM will serve until 2023.

It is particularly important that you register and keep your email address updated with the HOA. Especially now, when physical HOA meetings are not possible, we are relying even more on the use of email and the HOA and Hill Country websites to share information, alert residents to upcoming events, provide updates on HOA actions, and to provide instructions on how to attend virtual/on-line HOA meetings. The last e-mail blast sent by the HOA was on July 22, and was titled, "Springs Common Areas Masonry Repairs." If you did not receive that e-mail, (1) your e-mail address has not been registered with the HOA, or (2) your e-mail address has changed and you have not updated the HOA with your new address, or (3) the e-mail was received and stored in your e-mail program's spam or junk folder instead of your inbox. E-mail blasts from the Board of Directors are sent from e-mail address thespringshoa@att.net - you should add that address to your e-mail program's "Safe Sender" or similar list.

HOA e-mails are addressed using "blind carbon copy" (bcc) for each addressee, which displays only the individual recipient's e-mail address, thereby helping to prevent your e-mail address from being "harvested" for use other than its intended purpose. If you are currently not on the Springs e-mail list, but desire to be, please send an e-mail to the Board of Directors at thespringshoa@att.net requesting your inclusion. Your e-mail address will also be automatically added to the HOA e-mail list when you register to become a member of the HOA's website, which will also allow you to view restricted areas on the website, including financial reports, member and Board of Director meeting minutes, and the list of Springs residents registered on the HOA website.

Should you have any comments, suggestions, complaints, or recommendations for the Board of Directors or the HOA Manager, please provide those to any Board member, the Manager, or e-mail them to the Board (thespringshoa@att.net) or Manager (contactus@hillcountryhomeowners.com).

Thanks for being our neighbor.

For the Board of Directors,

Gary Bushover President